

## Quick Reference Guide

**Structure Fire-**      3 Stations  
If Haz-Mat or Sort Team is called out  
Also if requested by I.C.  
EMS- Sent Code 1 (No entrapment)  
EMS- Sent Code 5 (If entrapment)  
Law Enforcement

**NOTE:** If Station 11 send Honea Path 24/7. All other calls from 6a-6p

**Fire Alarm**      2 Stations  
(Fire alarms only from alarm Co.)  
If confirmed follow structure

**Vehicle Fire-**      2 Stations  
Law Enforcement  
Flammable Liquids go to page 7

**Vehicle Accident-**      1 Station – Entrapment or overturned vehicle  
Dispatchers discretion see protocol  
EMS (If reported PI'S or unknown)  
Law Enforcement  
Flammable Liquids go to page 8

**NOTE:**      \*Tone Station 7 When EMS is dispatched through E-911  
                 \*Tone Station 12 If in CF city On Hwy 72 4-lane

**Grass & Woods**      2 Stations  
Forestry Commission when requested

**Electrical Fire-**      1 Station  
Electrical Utility  
Law Enforcement

**Air Craft Emerg**      3 Stations  
Fire Marshall  
EMS  
Emergency Preparedness  
Law Enforcement  
Safety Board when it occurs on runway

**Water Craft Fire-**      2 Stations  
Law Enforcement  
If on water: Contact DNR

**Other Emergencies**      No less than 1 station

## Fire Summary Sheet

**Hazardous Material-**            **3 Stations**  
   EMS  
   Fire Marshall  
   Emergency Preparedness  
   Law Enforcement  
   DHEC

**NOTE:** Abbeville County Fire Department is in the beginning stages of creating a hazardous material team. There is a team leader who is Dickie Waters (1901) also a member with Station 4, who will be contacting 911 in reference to any messages or instructions pertaining to this team.

**Railroad Emergency-**        **3 Stations**  
   EMS  
   Fire Marshall  
   Law Enforcement  
   Emergency Preparedness  
   DHEC

**Bomb Threat-**                            **Only sent by request from Law Enforcement**  
   **\*\*Will be advised to standby at secure site**

**Control Burn-**                            **1 Station**  
   **Law Enforcement**

**NOTE:** House number must match that of the control burn, if it doesn't match treat as a brush fire. If it does match call the control burn contact person and verify if they are on scene and if they fire is out of control. If unable to make contact by phone or they are not on scene then send the 1 station and law enforcement. Relay any information given from law enforcement concerning the control burn to the 1 fire department responding.

**Smoke In Area(Outside)-**    **1 Station**  
   **Law Enforcement**

**Run Numbers-**                            **Any dispatched or non dispatched calls will receive a run number.**  
   **And will be faxed to the station at the end of the call.**

**Law Enforcement Request-**        **Will be dispatched in the manner requested by Senior Law**  
   **Enforcement.**

# ABBEVILLE COUNTY 911 FIRE DISPATCH

## SECTION I- DEFINITIONS

- 1.1 **STRUCTURE FIRE**- a request for assistance from any device, alarm or person reporting the following conditions; visible flame and/or smoke, smoke odors, unusual electrical occurrences, heat buildup, any furnishings, appliances, within a structure or attached to a structure.

Structures include but are not limited to the following:

Dwellings, mobile homes, commercial and/or industrial complexes, educational, accessory, farm or agricultural uses. NOTE: If under construction, it is a structure.

- 1.2 **VEHICLE FIRE**- Fire or smoke from any type of motorized, wheeled vehicle used for personal, recreational, farm, agricultural or commercial uses.

Vehicle Fires include but or not limited to the following:

Automobiles, recreational vehicles (RVs), motorcycle, tractors or other motorized farm equipment, tractor-trailers, earth moving equipment or personal trucks.

- 1.3 **GRASS / WOODS FIRE**- smoke or visible flame from any type vegetation, ground cover, or forest.

Grass / woods fires include but are not limited to the following:

Grass, pine needles, leaves, straw bails or trees.

### **Unconfirmed control burn.**

- 1.4 **ELECTRICAL EMERGENCY**- smoke, fire arcing or downed equipment used for storing, distributing or supporting electrical services.

Electrical emergencies include but are not limited to the following:

Downed power lines, damaged power pole, transformers, connectors or sub-stations.

Should a power line be connected directly to a structure (service drop, meter base) classify as a structure.

- 1.5 **VEHICLE ACCIDENTS**- accidents that involve motorized vehicles that present a further danger to occupants (entrapment), pedestrians, by-standers, other property and the environment without fire department intervention. Any overturned vehicle in or out of the roadway.

- 1.6 **AIRCRAFT EMERGENCY**- Fire, smoke, or equipment failure on aircraft in-flight or on the ground.

Aircraft emergencies include but are not limited to the following:

- Downed (crashed), landing gear inoperative, fuel spillage or off the runway.

1.7 **HARZARDOUS MATERIAL EMERGENCY**- rail/highway accidents or structure fires involving materials that could adversely affect human life, property or the environment.

Hazardous Material emergencies include but are not limited to the following:

Flammable liquids, chemicals, biological or radiological leaks, spills, or releases.

1.8 **WATER CRAFT EMERGENCY**- smoke or fire from a craft used on the water for recreational or commercial uses.

Watercraft emergencies include but are not limited to the following:

○ Boats (ski, pontoon, house or fishing), or jet skis.

1.9 **RESCUE EMERGENCY**- the request for assistance from an organized rescue squad or private ambulance service for manpower, standby or equipment.

Rescue emergencies include but are limited to the following:

○ Drowning, cave-ins, stretcher assistance, lost persons or extraction.

1.10 **RAILROAD EMERGENCY**- derailment or other incident involving the transportation of people or commodities using rail services.

1.11 **OTHER EMERGENCY**- any device, alarm, or person requesting assistance not classified in 1.1 through 1.10

## COUNTY STATION

The Abbeville County Fire Stations under the jurisdiction of the Abbeville County Fire Commission.

Sharon	Station 01	Donalds	Station 07**(See Note P.11)
Cold Spring	Station 02	Long Cane	Station 08
Antreville	Station 03	Monterey	Station 09
Lowndesville	Station 04	Broadmouth/	
Keowee	Station 05	Turkey Creek	Station 11
Edgewood	Station 06	**McGill Substation	Station 13
		**Bethia	Station 14

**\*\* McGill (Station 13) is a substation of Antreville (Station 3). The call area for Antreville and McGill is the same. When toning out for emergencies, use Station 3 at all times. If a station 13 unit responds, it is technically from Station 3 however just responding from the sub-station.**

**\*\* Bethia (Station 14) is a substation of Sharon (Station 1). The call area for Sharon and Bethia is the same. When toning out for emergencies, use Station 1 at all times. If a station 14 unit responds, it is technically from Station 1 however just responding from the sub-station.**

- 1.13 MUNICIPAL STATION- those fire stations located in Abbeville County not under the jurisdiction of the County Fire Commission.

### MUNICIPAL STATIONS

Fire stations that are located in Abbeville County, however not under the jurisdiction of the County Fire Commission.

Abbeville City  
Calhoun Falls            Station 12  
Due West                 Station 10

- 1.14 AUTOMATIC AID- the automatic dispatching of a fire station outside their political area of jurisdiction upon receipt of an emergency on first alarm.

#### Automatic aid stations:

Calhoun Falls (Station 12)    assists Stations 01, 04 & 09  
Due West (Station 10)        assists Stations 02, 03, 05 & 07

#### Anderson County:

Honea Path Municipality -    assists Stations 05, 07 & 11  
Iva (Station 10)                assists Stations 03 & 04  
Ebenezer (Station 23)        assists Stations 03 & 05  
Craytonville (Station 21)    assists Station 05

#### Greenwood County

Hodges-Cokesbury (Station 40)    assists Stations 02, 07, 08  
NorthWest (Station 30 and 31)    assists Station 08  
Promised land (Station 20)        assists Stations 01, 08  
Ware Shoals (Station 45)         assists Stations 07, 11

#### McCormick County

Little River (Mt Carmel)        assists Station 12

**Example of Automatic Aid-** Dispatching Calhoun Falls, Station 12, on first alarm to assist Monterey, Station 09, in the rural area of the county WITHOUT additional authorization. Normally, automatic aid stations will have a geographically assigned area for first alarm as if it were part of the agency it was assisting.

**MUTUAL AID-** normally considered to be second alarm, after first alarm arrives on scene and the Incident Commander determines additional resources are needed. Resources are specifically requested by the Incident Commander. NOTE: Mutual Aid could be requested prior to the first engine going on scene, depending upon physical observations.

**Example of Mutual Aid-** Antreville, Station 03, determines additional tankers are required upon arrival or enroute. The I.C. could request tankers from Keowee, Station 05, and Ebenezer, Station 23, from Anderson County. This would be the ONLY apparatus dispatched.

- 1.15 **INCIDENT COMMANDER (I.C.)**- The ranking firefighter/officer that assumes overall command of the emergency. The I.C. could initially be a lower rank but could change as a senior officer/supervisor arrives on the scene. The dispatcher directs and receives information and instructions from the I.C. The I.C. is identified by the location, followed by Command. Ex. Grass fire on Keowee Rd., I.C.=Keowee Command
- 1.16 **FIRE MARSHAL**- the department head employed by the County Fire Commission to provide administrative support, training and maintenance coordination of County fire apparatus. The Fire Marshall acts as a liaison between the Fire Commission, County Council and other departments in receiving and distributing information to County stations.
- 1.17 **FIRE COMMISSION**- governing body that oversees the operation of fire protection in the unincorporated areas of the County. The Fire Commission is comprised of one (1) elected representative from each of the County Stations.  
  
Radio call signs for the Fire Commission is preceded by "C" then the station number represented. Ex. C-1, C-2, C-3, etc.
- 1.18 **FIRE COMMISSION CHAIRMAN**- spokesperson elected by the Commission.
- 1.19 **MAINTENANCE CHIEF** – Employed as preventive maintenance technician. Rotates from station to station maintaining firefighting equipment and vehicles. Under the supervision of Department Head of Rural Fire.
- 1.20 **EMERGENCY RESPONSE**- fire apparatus utilizing visual and audible warning devices.
- 1.21 **NON-EMERGENCY RESPONSE**- administrative response not using visual and audible warning devices.
- 1.22 **1ST ALARM**- fire stations, apparatus, manpower and support agencies dispatched on the initial transmission of an alarm.
- 1.23 **STATION RESPONSE**- apparatus and personnel assigned 1st alarm based upon alarm classification. Station responses could vary depending upon station protocol.

**Section 2 – First Response Based On Alarm Classification**

- 2.1 **STRUCTURE**- All Classifications
  - A. Three Station (24 x 7)
  - B. EMS
  - C. Police Authority

**Automatic alarms from alarm companies:**

- A. Two Stations (2)

If alarm is from 21 Old Calhoun Falls Rd (Law Enforcement Center) the dispatcher should immediately contact the detention center and check the status of the alarm, if the alarm is false no further action will take place.

- B. ONLY the primary station will respond with back-up station personnel responding to their station for stand-by. Back-up stations will advise 911 when their stations are manned.
- C. Out -of - county stations will not be notified of an automatic alarm on the initial tone-out unless the primary station is promise land and then Greenwood County will be notified via phone.
- D. Should the primary station fail to respond within five minutes, the first back-up station will be advised to respond.
- E. Should 911 receive telephone reports of a confirmed fire at the location, the primary responding station and back-up stations will be toned and advised of a confirmed fire at the location.
- F. If the alarm company confirms that the automatic alarm is false, 911 will advise the primary station of this information. The primary station will continue to the location, ***THE EMERGENCY RESPONSE SHALL BE TERMINATED AND PROCEED NON-EMERGENCY***

Utilities as advised by the Incident Commander (if initial report indicates an involved structure, utilities could be automatically contacted by the dispatcher).

## 2.2 **VEHICLE FIRE**

- A. Two (2) stations
- B. Police authority

Flammable liquid or hazardous material carriers:

- A. Three (3) stations
- B. Fire Marshal
- C. EMS
- D. Emergency Preparedness\*
- E. Police Authority
- F. Department of Health Environmental Control\*
  - As requested by the Incident Commander

## 2.3 **GRASS / WOODS FIRE**

- A. Two (2) station
- B. Forestry Commission

Special Instructions:

First alarm request from the Forestry Commission, dispatch only resources requested.

## 2.4 **ELECTRICAL EMERGENCY**

- A. One (1) station
- B. Electrical Utility
- C. Police Authority

## 2.5 **VEHICLE ACCIDENT**

- A. One (1) station **Dispatchers discretion**
- B. EMS
- C. Police Authority

\*\*Station 7 will respond to All vehicle accidents when EMS has been dispatch and Station 7 is the primary station to respond. If a station 7 unit fails to answer-up no back up station is to be toned, unless there is a fire hazard.

\*\*Station 12 will respond to any vehicle accidents that occur on Highway 72 on the 4-lane within Calhoun Falls city limits. If a station 12 unit fails to answer-up no back up station is to be called. (Station 12 will be assisting the police with traffic on the four lane)

The only time a backup station will be toned out is **under current protocol guidelines. See Section 1.5**

Flammable Liquid or hazardous materials carders:

- A. Three (3) stations
  - B. Fire Marshal
  - C. EMS
  - D. Emergency Management\*
  - E. Police Authority
  - F. Department of Health and Environmental Control\*
- \* As requested by the Incident Commander.

## 2.6 **AIRCRAFT EMERGENCY**

- A. Three (3) stations
- B. Fire Marshal
- C. EMS
- D. Emergency Management
- E. National Transportation Safety Board  
(downed or runway accidents only)

2.7 **HAZARDOUS MATERIAL EMERGENCY**

- A. As determined by the Telecommunicator up to three stations on 1st alarm.
- B. Fire Marshal
- C. EMS
- D. Emergency Preparedness\*
- E. Police Authority
- F. Department of Health and Environmental Control\* \*As determined by the Incident Commander.

2.8 **WATERCRAFT FIRE**

- A. Two (2) stations Police Authority
- B. Policy Authority

2.9 **RESCUE EMERGENCIES**

Determination by the Telecommunicator based upon request, or information received by the requesting agency.

2.10 **RAILROAD INCIDENTS**

- A. As determined by the Telecommunicator up to three stations on 1st alarm.
- B. EMS
- C. Police Authority
- D. Emergency Management
- E. Department of Health and Environmental Control

2.11 **OTHER EMERGENCIES INCLUDING CONTROL BURN AND SMOKE IN AREA**

As determined by the Telecommunicator, but no less than one (1) station.

Special Instructions:

If uncertain how to classify an alarm, place it in one of the listed classifications and dispatch first alarm.

Bomb Threats- standby at a designated staging area, only at the request of a Police Authority.

2.11 **MUTUAL AID**

**In County:**

Specific department and resources requested by the Incident Commander.

**NOTE:**

In county mutual aid would come from Abbeville County stations not under the jurisdiction of the Fire Commission and from stations outside Abbeville County.

## **Out of County:**

Specific department and resources by the requesting authority. Dispatch without further authorization.

Special Instructions: (County Stations)

Fire Marshal is notified when two or more county stations are dispatched out of the county. The Fire Marshal will coordinate filling in those stations. In the absence of the Fire Marshal, the Chairman of the County Fire Commission will be notified.

## **SECTION 3- DISPATCHING FIRE EMERGENCIES**

- 3.1 Dispatch as outlined in Section 2
- 3.2 Key transmitter advises selected stations to standby for, emergency alarm. (State type of alarm and location)
- 3.3 Activate pager tones for all in-county 1<sup>st</sup> alarm stations.
- 3.4 Advise 1<sup>st</sup> alarm stations by station # of the type alarm, location and other information as outlined in the 911 dispatch manual.

Example: Reported mobile home fire at the intersection of Keowee Rd. & Hwy. 20.

Attention Stations 05, 07 & 10 respond to a mobile home fire at the intersection of Keowee Rd. and Hwy. 20.

### **Special Instructions:**

- A. Unless additional call changes the status of the alarm or provide additional information as to the location, entrapment, injuries or magnitude of the fire, NO additional transmission is necessary.
  - B. If automatic aid station is out of county- Attention Stations 05, 07 Respond to a mobile home fire at the intersection of Keowee Road and Highway 20 - be advised, Honea Path is being notified.
- 3.5 Activate sirens of 1<sup>st</sup> alarm stations and repeat message.
  - 3.6 Notification of out-of-county automatic aid stations should take place after County stations have been toned.

Example: Anderson County, Honea Path, etc.

- 3.7 Unless otherwise advised, apparatus will respond with emergency "lights and sirens".

- 3.8 If no 1st alarm station has answered up within five (5) minutes, tone all 1st alarm stations a second time, repeat message as described in 3.4.
- 3.9 Activate sirens of 1st alarm stations as described in 3.5.
- 3.10 Wait an additional three (3) minutes, if still no 1st alarm response, tone next closest stations as outlined in 3.4, 3.5, 3.8 & 3.9.
- 3.11 If two (2) stations are responding on 1st alarm, wait until 1st arriving station request the third station, unless they are already enroute.
- 3.12 First in station can cancel responding stations, specific apparatus or modify the response to non-emergency.
- 3.13 All fire emergencies or hazardous conditions involving the classifications listed in Section 01, unless otherwise stated, can only be cancelled by a fire authority with the exception of vehicle accidents. Vehicle accident responses can be cancelled by law enforcement, EMS or fire personnel on the scene.
- 3.14 Rescue assistance (Section 1.8) can be cancelled by the requesting agency.
- 3.15 Bomb Threats (Section 2.11) can be cancelled by the requesting Police Authority.
- 3.16 Should another alarm be received for the area involving 1st alarm stations, the I.C. should be advised and make the determination if resources can be released from the scene for other alarms.

#### **SECTION 4- ADMINISTRATIVE ALARMS**

- 4.1 Emergency alarms ALWAYS take precedent over administrative paging.
- 4.2 During an emergency, the I.C. will be contacted to authorize the transmission of an administrative page. The I.C. can advise the dispatcher to return to normal traffic, once the situation is under control.
- 4.3 The Chiefs or Assistant Chiefs has the authority to call in dispatch to request a special tone out for special assignments that has to do with operations and activities of the fire departments. (Examples but not limited to are: Station cleanup, special meetings, fundraisers, and cleanup after fires etc..)
- 4.4 Daily tone activation and base station check will be done at 1800 hours.
- 4.5 All pager tones will be activated on Fridays during the daily check to insure operation of the system.
- 4.6 Announcements for meetings and training can be requested by an officer of the department to be broadcast at the time of the daily check.

## **SECTION 5- WEATHER ALERTS**

Fire stations shall be toned and informed of weather conditions and advised to follow department procedures when notified by the National Weather Service. Tuesday check at 4:00 PM.

## **SECTION 6- VERBAL COMMUNICATION**

6.1 Plain text (abbreviated) will be used.

10-8	Enroute
10-23	On Scene
10-24	Assignment completed
10-19	Back in Station

6.2 County fire frequencies are not to be used for personal conversations or a locator for personnel.

6.3 Personnel should use words and phrases that project a professional image of the agency and the individual transmitting.

6.4 References regarding race, sexual innuendoes and religious preferences that could be offensive shall not be permitted.

## **SECTION 7-STATION SIRENS**

Station sirens will not be activated from 2200 hours - 0700 hours at the listed stations.

Sharon	Station 01
Cold Springs	Station 02
Antreville/McGiil	Station 03
Lowndesville	Station 04
Keowee	Station 05 Activate on all alarms
Edgewood	Station 06
Donalds	Station 07 activate on all alarms
Long Cane	Station 08
Monterey	Station 09
Due West	Station 10
Broadmouth-Turkey Creek	Station 11
Calhoun Falls	Station 12
Bethia	Station 14

## COUNTY FIRE STATIONS FAX NUMBERS

STATION 1 (SHARON)	446-2884
STATION 2 (COLD SPRINGS)	446-2153
STATION 3 (ANTREVILLE)	866-802-3608
STATION 4 (LOWNDESVILLE)	864-348-6087
STATION 5 (KEOWEE)	864-369-7547
STATION 6 (EDGEWOOD)	446-3361
STATION 7 (DONALDS)	1-800-318-3657
STATION 8 (LONG CANE)	446-2167
STATION 9 (MONTEREY)	446-2373
STATION 10 (DUE WEST)	379-2883
STATION 11 (BROADMOUTH/TURKEY CREEK)	338-5523
STATION 12 (CALHOUN FALLS)	447-8038
STATION 14 (BETHIA)	391-3598
<b>STATION 20 (HEADQUARTERS)</b>	<b>366-6445</b>

### SUB-STATIONS

McGill (Station 13) is the sub-station for the Antreville Fire Department (Station 3). Response protocols will be the same as for Station 3. Units are designated as 13 units ex. Engine 13, Tanker 13 ect. Only as indication for responding personnel if the units are coming from the main station or from the sub-station.

Bethia (Station 14) is the sub-station for the Sharon Fire Department (Station 1). Response protocols will be the same as for Station 1. Units are designated as 14 units ex. Engine 14, Tanker 14 ect. Only as indication for responding personnel if the units are coming from the main station or from the sub-station.

One way to consider this: Antreville consists of unit with a "3" designation and a "13" designation. One reason for this is that it lets our fire fighters know where the unit is responding from. The main station or the sub-station. However, all protocols should follow Station 3 protocol with the note of having some "13" designated units.

### HEADQUARTERS (STATION 20)

**Units that you may hear that will respond from the headquarters station will be:**

**Engine 20**

**Ladder 20**

**Haz-mat 20**

**Service 20**

**Tanker 20**

**Mechanic 20**

**Tractor 20**

## **Abbeville City Fire**

City Fire does not need individual companies or trucks dispatched. Tone the station as a whole. City Fire will decide on trucks and equipment with which to respond.

City Fire will advise dispatcher if backup is needed and which agency to call.

City Fire responds to all fire, hazmat, fire alarm, carbon monoxide or smoke detector incidents within the city limits of Abbeville.

Fire Department is manned 24 hours a day.

On duty fireman can be reached by radio or phone as to advise if City Fire's response is needed.

City Fire responds to car accidents if there is entrapment, fuel leak or request from EMS or Law Enforcement.

For Bomb Threats: First, call the on duty fireman at the station and give him the information and then tone City Fire and tell them to respond to the station for a 10-100

City Fire does not have a station number they are referred to as "Abbeville City Firemen".

Responds when extrication equipment is used.

## **OUTSIDE CITY LIMITS**

- Responds on a contract basis, to structure fires to businesses and residences within a 5 mile radius of the City. These contracts may change on a year to year basis depending on a contract renewal or new contract.
- Responds to any traffic accident, with entrapment, within the five (5) mile radius of our city.
- Will respond to mutual aid calls on traffic accidents when needed
- Responds to all churches, government buildings, and care facilities with the five (5) mile radius of our city.